Industrial Gas Logistics & Supply Chain
About Suttons Group

Suttons Group is a leading international logistics and supply chain specialist, focused on delivering products and services to the gases, chemicals, fuels and food sectors. We aim to provide our customers with a competitive advantage through the breadth and quality of services we provide, a determined focus on how we can add value and increase efficiency together with industry leading standards of safety, health, environment and quality.

Our focus on close account management and development provides a truly exceptional customer experience that is committed to service, safety and innovation.

Suttons operates internationally with key business centres in New Jersey, Houston, Chicago, Widnes, Antwerp, Ludwigshafen, Le Havre, Kuantan, Singapore, Shanghai, Tokyo and Khobar.
Suttons provides bulk supply chain and logistics services for many large multi-national manufacturers and marketers of industrial gases. Our experience and specialist knowledge of this sector, combined with our professional approach and ability to adapt and evolve with our customers, has enabled us to become the leading industrial gas logistics and supply chain provider in the UK.

We have long-term relationships with some of the largest industrial gas manufacturers in the UK. Our strong working partnerships have been created through close communication, a deep understanding of their markets and customers, and an ability to react and respond quickly to changing circumstances. To maintain these partnerships, Suttons’ logistics teams are often based alongside our partners’ customer service teams to ensure excellent communications and rapid response when required.

Through our nationwide network of more than 40 depots, Suttons is well placed to support our customers and respond quickly to regional demand spikes and unforeseen circumstances. Our flexible and resilient network, together with more than 600 highly professional and ADR qualified drivers, ensure our customers receive the highest levels of service throughout the supply chain.

Suttons has consistently demonstrated to our customers that we are the partner of choice for industrial gas logistics and supply chain services. We deliver to customers large and small, whether utilising our own large and diverse fleet, or through providing fleet management solutions or a combination of both.

Our flexibility is further enhanced through our own fleet of bulk gas intermodal ISO tank containers and long standing fleet management partnerships with some of the world’s largest industrial gas manufacturers. Supported by our international office network, Suttons has a global reach into the world’s largest markets.
Safety is our number one priority

Ever since Suttons began trading in the 1950’s, our brand has always been associated with trust, integrity and quality of service. Our goal is to ensure that the quality of service we promise and provide distinguishes us in the market place.

Accreditations
Supporting our commitment is our credentials. We are accredited to international standards through our adherence to SQAS and ISO 9001-2008. Suttons was also one of the first logistics companies to sign up to the Responsible Care® commitment. We have also been recognised by our industry peers for our work on improving safety and safe working conditions in our industry and we have been proud recipients of the prestigious Motor Transport “Safety in Operation Award” on an unprecedented four occasions over the last 12 years.

While these accreditations fulfil legal compliance, our strict high quality and safety standards go above and beyond what is expected of a hazardous goods logistics operator. Our leading safety standards are achieved through innovation, investment and dedication which rewards us with a safe and reliable network, setting the standard in our industry.

Driver Training
Suttons has a large team of driver trainers. Our trainers are qualified to teach best practice on a wide variety of vehicles and tankers and deliver regular and structured refresher training to our team of drivers across the business. In addition Suttons is accredited to provide our own driver CPC training.

Emergency Response
Although it is rarely used, Suttons has an in-house Emergency Response (E.R.) capability which is ready to respond to any incident at any time. Our dedicated E.R. teams include trained Suttons personnel and response vehicles fully equipped with a range of equipment to react to any situation.

We work closely with the Emergency Services and the Environment Agency and conduct regular refresher training with all of our E.R. staff.

Security
Suttons has a rigorous approach to all aspects of security, whether it involves security of data, people, assets or client property and products. We carry out regular reviews and discussions with the appropriate security authorities to ensure the Group is maximising its capabilities in these areas.
Industrial gases we transport

Suttons specialises in the safe and efficient transport of industrial gases which include: carbon dioxide, liquid nitrogen, liquid oxygen, liquid argon, hydrogen, methane, propellants, chlorine gas, hydrogen fluoride, LPG and LNG.
Providing our customers with a competitive advantage

Suttons position as the leading industrial gases logistics and supply chain provider has been earned through a combination of listening to our customers, understanding their pressures and providing tailored solutions that best meet their needs.

Suttons are looking for long-term partnerships with our customers so it is important that we provide the highest levels of customer service at all times. This service is strengthened by close and clear communication which allows us to understand any challenges that lie ahead.

**Engineering**
Efficiency is key to any successful supply chain and that is managed through a combination of technology, flexibility and experience. All of our vehicles are fitted with telematics systems which enable us to monitor driver behaviour to ensure vehicles are driven in the most efficient way. The result is reduced costs through a fleet operating at maximum fuel efficiency levels.

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Suttons depot network has full national coverage and are located in key production regions around the country. This gives us an unrivalled ability to support our customers through times of peak demand and react rapidly to changing customer requirements. We believe our unique ability to provide fast and flexible support through both vehicles, equipment and drivers is key to maintaining a successful partnership with our customers.

Suttons has invested heavily in recent years in our I.T. capacity. Our systems give us visibility of the entire supply chain and allow us to report on a vast range of KPIs. We can also give our customers documented evidence on the performance of their supply chain and determine clear and auditable targets for Suttons to work against. To ensure we optimise all of our planning and routing, we use strategic modelling software to create a responsive and resilient, cost effective supply chain.

In addition we have specialist scheduling and despatch teams with decades of experience in the industrial gases sector. We can also provide remote stock management (VMI), order generation electronic billing and labelling.

**International Support**
Suttons has significant interests in gas logistics and supply chain services outside of the UK. We manage a fleet of over 1,000 gas ISO tank containers, 60 dedicated trailers, 11 railcars and 135 delivery points around the world on behalf of a large multinational industrial gas manufacturer. We provide a multi-modal solution that takes control of logistics operations raising service levels, reducing costs and providing a transparent and effective inventory management structure. In addition we have a fleet of our own gas tank containers available for spot hire movements.